File 344:Chinese Patents A Aug 1985-2003/Nov (c) 2003 European Patent Office File 347: JAPIO Oct 1976-2003/Oct (Updated 040202) (c) 2004 JPO & JAPIO File 350:Derwent WPIX 1963-2004/UD, UM &UP=200410 (c) 2004 Thomson Derwent ?ds Set Items Description 2428 (MULTIPLE OR MULTI OR MULTIPL? OR MANY OR SEVERAL OR PLURA-S1 L? OR VARIOUS OR NUMEROUS OR DIFFERENT) (5N) (SERVICE() (PROVIDER OR PROVIDERS) OR PARTY OR PARTIES) (BRIDGE? ? OR VOD OR VIDEO(1W) DEMAND? OR GAS OR WATER OR U-S2 TILITIES) (4N) (PROVIDER OR PROVIDERS OR SERVICE OR SERVICES) 1060 S3 (APPORTION? OR PARTIAL OR PORTION OR PORTIONS OR PART OR P-ARTS) (5N) (FEE OR FEES OR PAYMENT OR PAYMENTS) S4 460 (DEBIT OR DEBITS OR DEBITED) (5N) (STORED() VALUE() (ACCOUNT OR ACCOUNTS) OR ACCOUNT OR ACCOUNTS) S5 371 SLA OR SERVICE()LEVEL()AGREEMENT? AU=(ANVEKAR, D? OR ANVEKAR D? OR GOPINATH, B? OR GOPINATH -S6 B? OR MANGLA, R? OR MANGLA R? OR SUNDARAM, S? OR SUNDARAM S?) S7 10381 S1 OR S2 S7 AND S3 S8 5 S7 AND S4 S9 S9 NOT S8 S10 4 2 S7 AND S5 S11 S11 NOT (S8 OR S10) S12 2 S13 1 S6 AND S1

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      35:Dissertation Abs Online 1861-2004/Jan
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         (c) 2004 BLDSC all rts. reserv.
      99:Wilson Appl. Sci & Tech Abs 1983-2004/Jan
File
         (c) 2004 The HW Wilson Co.
File 233: Internet & Personal Comp. Abs. 1981-2003/Sep
         (c) 2003 EBSCO Pub.
File 583: Gale Group Globalbase (TM) 1986-2002/Dec 13
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S7
        22625
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S8
                S7 AND S3
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S9
                S7 AND (S4 OR S5)
S10
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S13
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S14
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File 148:Gale Group Trade & Industry DB 1976-2004/Feb 11
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File 160:Gale Group PROMT(R) 1972-1989
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File 275: Gale Group Computer DB(TM) 1983-2004/Feb 11
         (c) 2004 The Gale Group
File 621: Gale Group New Prod. Annou. (R) 1985-2004/Feb 11
         (c) 2004 The Gale Group
File 636:Gale Group Newsletter DB(TM) 1987-2004/Feb 11
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File
       9:Business & Industry(R) Jul/1994-2004/Feb 10
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      15:ABI/Inform(R) 1971-2004/Feb 10
         (c) 2004 ProQuest Info&Learning
      20:Dialog Global Reporter 1997-2004/Feb 11
         (c) 2004 The Dialog Corp.
      95:TEME-Technology & Management 1989-2004/Jan W4
         (c) 2004 FIZ TECHNIK
File 476: Financial Times Fulltext 1982-2004/Feb 11
         (c) 2004 Financial Times Ltd
File 610:Business Wire 1999-2004/Feb 11
         (c) 2004 Business Wire.
File 613:PR Newswire 1999-2004/Feb 11
         (c) 2004 PR Newswire Association Inc
File 624:McGraw-Hill Publications 1985-2004/Feb 10
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File 634:San Jose Mercury Jun 1985-2004/Feb 10
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S5
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        62040
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S6
             B? OR MANGLA, R? OR MANGLA R? OR SUNDARAM, S? OR SUNDARAM S?)
S7
       874181
                S1 OR S2
                S7(S)S3
S8
          262
S9
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                S8(S)S4
            6
S10
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S11
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S12
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                S7 (5N) S4
S13
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                S12 NOT S9
S14
          11
                RD (unique items)
S15
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STN Search

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(FILE 'HOME' ENTERED AT 14:56:44 ON 11 FEB 2004)

FILE 'CONFSCI' ENTERED AT 14:57:07 ON 11 FEB 2004
L1 0 S (APPORTION? OR PARTIAL OR PORTION OR PORTIONS OR PART

File 344: Chinese Patents A Aug 1985-2003/Nov (c) 2003 European Patent Office File 347: JAPIO Oct 1976-2003/Oct (Updated 040202) (c) 2004 JPO & JAPIO File 350: Derwent WPIX 1963-2004/UD, UM &UP=200410 (c) 2004 Thomson Derwent File 348: EUROPEAN PATENTS 1978-2004/Feb W01 (c) 2004 European Patent Office File 349:PCT FULLTEXT 1979-2002/UB=20040205,UT=20040129 (c) 2004 WIPO/Univentio ?ds Items Set Description AU='ANVEKAR': AU='ANVENDT' S1 · 21 S2 1 S1 AND PAYMENT? ? 27 AU='GOPINATH B':AU='GOPINATH C' S3 S4 1 S3 AND PAYMENT? ? S5 20 AU='MANGLA R': AU='MANGLANO' **S6** 1 S5 AND PAYMENT? ? 16 AU='SUNDARAM S':AU='SUNDARAM T R' **S7** S7 AND PAYMENT? ? S8 1

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S5	42 SLA OR SERVICE()LEVEL()AGREEMENT?
S6	O AU=(ANVEKAR, D? OR ANVEKAR D? OR GOPINATH, B? OR GOPINATH -
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rile 348:EUROPEAN PATENTS 8-2004/Feb W01 (c) 2004 European Patent Office File 349:PCT FULLTEXT 1979-2002/UB=20040205,UT=20040129 e (c) 2004 WIPO/Univentio ?ds Set Items Description 12047 (MULTIPLE OR MULTI OR MULTIPL? OR MANY OR SEVERAL OR PLURA-S1 L? OR VARIOUS OR NUMEROUS OR DIFFERENT) (5N) (SERVICE() (PROVIDER OR PROVIDERS) OR PARTY OR PARTIES) S2 (BRIDGE? ? OR VOD OR VIDEO(1W) DEMAND? OR GAS OR WATER OR U-TILITIES) (4N) (PROVIDER OR PROVIDERS OR SERVICE OR SERVICES) S3 1657 (APPORTION? OR PARTIAL OR PORTION OR PORTIONS OR PART OR P-ARTS) (5N) (FEE OR FEES OR PAYMENT OR PAYMENTS) S4 2731 (DEBIT OR DEBITS OR DEBITED) (5N) (STORED() VALUE() (ACCOUNT OR ACCOUNTS) OR ACCOUNT OR ACCOUNTS) S5 2733 SLA OR SERVICE()LEVEL()AGREEMENT? S6 AU=(ANVEKAR, D? OR ANVEKAR D? OR GOPINATH, B? OR GOPINATH -B? OR MANGLA, R? OR MANGLA R? OR SUNDARAM, S? OR SUNDARAM S?) 16449 S7 S1 OR S2 S7(S)S3 S8 48 S9 S8 AND IC=G01R 0 38 S10 S8 AND IC=G06F S11 6 S8(S)S4 S12 46 S7(S)S5 S13 4 S12(S)(S3 OR S4) S14 1 S13 NOT (S10 OR S11) S15 0 S6(S)S1